

DİVAN TURİZM İŞLETMELERİ ANONİM ŞİRKETİ
PUBLIC DISCLOSURE FORM
ON PROCESSING OF CUSTOMER PERSONAL DATA

a) Data Responsible and Representative:

Pursuant to the pertinent provisions of the Law on Protection of Personal Data no. 6698 (“**Law no. 6698**”), your personal data may be processed by Divan Turizm İşletmeleri Anonim Şirketi (“**Company**”) acting as your data responsible, in accordance with the following terms and conditions.

b) For Which Purposes Your Personal Data May Be Processed:

Your personal data collected hereunder may be processed for the purposes listed below and causing you to disclose your personal data to us and in accordance with the personal data processing conditions stipulated in Articles 5 and 6 of the Law no. 6698:

- Performance by our relevant business units of the required activities and works and conduct of the business processes relating thereto for management and handling of the commercial activities of the Company, including, but not limited to, planning and enforcement of the acts required for use of services of the Company, and planning and enforcement of corporate communication activities, and planning and enforcement of communication activities with business partners and/or suppliers or vendors, and planning and enforcement of the Company’s operational processes, and planning, supervision and enforcement of information security processes, and creation of a database, and assurance of digital space security, and installation and management of information technologies infrastructure, and planning and enforcement of information access powers of business partners and/or suppliers or vendors, and tracking of finance and/or accounting works and activities, and planning and/or enforcement of activities for business continuity, and activity or event management, and planning and enforcement of accommodation activities and services.

Detailed information about the purposes of processing of your personal data by the Company may be found in and retrieved from Divan Turizm İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy published in the internet site at the address of <http://www.divan.com.tr/en/protection.html>

c) To Whom and For Which Purposes the Processed Personal Data May be Transferred and Disclosed:

Your personal data collected as above may be processed at home or abroad and may be transferred or disclosed to our business partners, shareholders, suppliers or vendors, investors, legally authorized public authorities and entities and private persons and entities or other third

parties for achievement of the goals and purposes cited above, limited by the purposes specifically enumerated in Divan Turizm İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy, within the frame of the purposes and conditions of processing of personal data outlined in Articles 8 and 9 of the Law no. 6698.

d) Method and Legal Cause of Collection of Personal Data:

Your personal data is collected and kept by the Company in physical and/or electronic media by using various different channels and in reliance upon various different legal reasons. Your personal data is collected in reliance upon such legal causes as provision of various rights and interests to you, and performance and development of internal activities, and performance of the duties and obligations arising out of the applicable laws.

d) Rights of Personal Data Owner Listed in Article 11 of the Law no. 6698:

If and when you, as personal data owners, transmit and submit your demands regarding your rights to our Company by using any one of the methods described in Divan Turizm İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy, then and in this case, our Company will freely respond to and handle your claim as soon as possible or in any case, within no later than thirty days thereafter, as the case may be. However, if any such process separately leads to or requires a specific cost, the Company will charge a fee over the tariff rates determined by the Personal Data Protection Board. Accordingly, personal data holders will be entitled:

- To ask and learn whether their personal data is processed or not; and
- If their personal data has already been processed, to request information thereabout; and
- To ask and learn the purpose of processing of their personal data, and whether their personal data is used for the intended purposes thereof or not; and
- To learn the identity of third parties to whom their personal data is transferred and disclosed at home or abroad; and
- If their personal data is processed incompletely or inaccurately, to request correction of them, and to request the notification of such correction also to third parties to whom their personal data is transferred and disclosed as above; and
- Even though their personal data is processed in strict compliance with the Law no. 6698 and other relevant law provisions pertaining thereto, to request deletion or destruction of their personal data if and when the causes requiring their processing are no more valid, and to request the notification of such deletion or destruction also to third parties to whom their personal data is transferred and disclosed as above; and
- To file and raise objections against outcomes that may occur to the detriment of their rights and interests through analysis of their processed personal data solely and exclusively by automatic systems; and
- If and to the extent they incur losses due to unlawful processing of your personal data, to claim indemnification of their losses caused thereby.

